

Terms of use for Benefit discount codes

- The Benefit discount code can be redeemed on the Lufthansa Group booking platform www.lufthansa.com.
- The discount code is not valid in conjunction with any "Access Code" used to purchase already discounted fares.
- Discount codes are only valid for itineraries where all flights are operated by Austrian, Brussels Airlines, Lufthansa or SWISS. All flights must also begin with the same 2 letter flight number.
 - A booking with several flights, all with a 'LHxxx' flight number.
 - A booking with several flights, all with a 'LXxxx' flight number.
 - A booking with several flights, all with an 'OSxxx' flight number.
 - A booking with several flights, all with a 'SNxxx' flight number.
- The Benefit discount code can be redeemed latest by December 31, 2022.
- Travel must be completed by December 31, 2023.
- Only one discount code can be used for each booking process.
- The discount code reduces only the tariff value of the ticket and cannot be used for fees, taxes, charges or other supplements.
- If the tariff value of the ticket is less than the value of the discount code, the residual amount can be deducted from the tariff value of other tickets bought in the same booking process.
- If the value of the discount code exceeds the total tariff value of all the tickets in a booking process, the residual amount cannot be redeemed in a further booking process.
- If a ticket for which a discount code was redeemed is reimbursed, only the reduced tariff value of the ticket (depending on the tariff terms and conditions attached to the ticket) is reimbursed. Only the total amount (reduced price) paid by the passenger is reimbursed.
- Benefit discount codes and any residual values resulting from their use cannot be paid in cash.
- If the value of a ticket bought with a discount code is used as a down payment for a higher-priced ticket (e.g. towards a higher tariff, flight rebooking), only the reduced value of the ticket is put towards the value of the new ticket. This does not apply for reroutings following the cancellation of a flight.
- Certain tariffs may be excluded from the use of discount codes.
- Benefit discount codes may only be used for flight tickets, not for rebooking charges, excess baggage tickets, seat reservations or other flight related / ancillary products.
- Discount codes cannot be used for flight reservations with price guarantee (Secure your fare) or flight bookings resulting from a reservation.
- Discount codes cannot be used for flight bookings with infants (up to 2 years).
- The passenger receipt, which serves as an invoice for flight tickets, only shows the reduced ticket price.